

# Mobile App FAQ

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## 1. How do I download the Lloyd's List mobile app?

You can download the Lloyd's List mobile app from the Google Play Store or Apple App Store by searching for "Lloyd's List."



## 2. How do I register or sign in?

Start by entering your valid company email address. If you already have a Lloyd's List subscription, sign in with your existing login details.



### 3. What if my email matches a registered company account?

If your email domain (e.g., @company.com) matches a company existing company email domain, you'll automatically be added to that account.

### 4. Do I need to agree to Terms & Conditions?

Yes, you must agree to the Terms & Conditions and Privacy Policy to complete the registration.

### 5. Can I opt out of marketing communications?

Yes, you can opt out of receiving marketing communications during registration or update your preferences at any time after registration.

The image shows a mobile registration form for Lloyd's List Intelligence. The form is titled "Registration" and includes the Lloyd's List logo. A dark blue banner at the top of the form area says "Please complete the form below to register your Lloyd's List Intelligence account." The form contains several input fields: "Email (Username) \*", "First Name \*", "Last Name \*", "Job Title \*", "Company \*", a country selection dropdown menu (currently showing "--Country Select--"), "Password \*", and "Confirm Password \*". Below the password fields, there is a note: "Your password must be 8+ Characters, 1+ Letter, 1+ Number". At the bottom of the form, there are two checkboxes for terms and conditions: "I acknowledge that I have read, understand, and agree to the Terms of Use." and "I acknowledge that I have read, understand, and agree to the Privacy Policy, and authorise us to transfer your personal data outside your home country as set out in the Privacy Policy."

## 6. What happens if I already subscribe to other Lloyd's List services?

If you have another subscription, you can use the same login details, but you'll only have limited access unless you have a full app subscription.

## 7. Why is there less content on the app compared to the website?

The app focuses on delivering the most up-to-date news and insights on-the-go, making it an efficient mobile companion to the full Lloyd's List website. For full access to archives and additional content, please visit the Lloyd's List website.

## 8. What can a registered free app user access?

Users without a Lloyd's List subscription can register for a free app account. This provides access to free-to-view content, the Lloyd's List podcast, and personalised mobile notifications.

For full access to all app features and premium content, a subscription is required. You can easily request a subscription by clicking the "Request a Demo" button here.

